

Privacy Policy

The terms "**we**", "**us**", "**our**", and "**HPL**" refer to Humantek (Private) Limited, incorporated in Pakistan and its affiliates, holdings, subsidiaries and associated concerns.

HPL is Parental concierge service for people in Pakistan

By using this Site, khadimbymohafiz.com and/or any website associated with HPL you agree that all personal data that you supply to us will be true, complete and accurate in all respects and you agree to notify us immediately of any changes to that personal data.

HPL respects your privacy. We value your trust and are committed to protecting and safeguarding any personal information you give us. This document, which we update, from time to time, describes how we use and process your personal data and how we use cookies. It also tells you how you can contact us if you have questions about your personal information. This document explains our policy on the collection, use, and disclosure of information about you in connection with the use of our websites, emails, and mobile applications and to let you know about products and services that may be of particular interest to you ("**Service**").

By submitting your information or using the Service, you consent to the use of that information as set out in this ("**Privacy Policy**").

In the event that we change our Privacy Policy we will post the changes on this page, and may place notices on other pages of the website, so that you may be aware of the information obtained by us and how we use it. Continued use of the service will signify that you agree to any such changes.

In every respect, by using the Site, you agree to be bound by terms of this Privacy Policy.

1. Information we collect

When you visit or use our Service, we collect and store information about you, your computer or mobile device and your activities. Personal data will be collected, processed and used by HPL for the purposes of providing Service and products to you and the other purposes that may include, but are not limited to:

- i. Your computer's IP address: Technical information about your computer or mobile device (such as type of device, web browser or operating system).
- ii. Your mobile device's unique ID number (when available): Your mobile device's geographic location (specific geographic location if you've enabled collection of that information, or general geographic location automatically).
- iii. Your account information: Your provided full name, email address, zip code and other information you may provide with your account, such as your gender and birth date. Your profile picture that will be publicly displayed as part of your account profile. You may optionally provide us with this information through third party sign-in services such as Facebook, Apple and Google. In such cases, we fetch and store whatever information is made available to us by you through these sign-in services. We also store your preferences

and settings (time zone, language, etc.) on our servers and locally on your device (mobile/computer) to provide a consistent experience over repeat visits to the Service.

- iv. Your content: The information that you post to the Service, including your reviews, photos, comments, likes, lists, followers, the users you follow, and your account profile. How long you visited our Service and which features you used. Communications between you and other users or merchants through our Service which includes ads you clicked on.
- v. Your transactional Information: If you make reservations or purchases through the Service, we may collect and store some information about you to process your requests and automatically complete forms for future transactions. These may include data including (but not limited to) your phone number, address, email, and credit card information. This information may be shared with third parties who help process and fulfil your requests. When you submit credit card numbers, we encrypt the information using industry standard technologies. If you write reviews about businesses with which you transact through the Service, we may publicly display the fact that you transacted with those businesses.

2. Use of Information

HPL's success relies on providing information as per the requirements of the customers. To help us to ensure we make the results more accurate and reliable, we may, from time to time, analyse the data that we hold and such analysis may be made to find out what is most likely to appeal to individual customers and web-site users.

We use the information to improve the Service's functionality, quality and also personalize your experience. We also use this information to display relevant advertising, provide support, message you, and comply with legal obligations.

We may use your contact information to invite you to write a guest review after you have used our Service. This can help other HPL users to choose a place that suits them best.

When you visit and/or register for any of our services, newsletters, mailing lists, competitions or promotions we will require information to identify you so that we can provide the requested service.

We may ask our website users to take part in surveys or opinion polls. Participation in of such surveys opinion polls is always voluntary and on occasion may offer an opportunity to win prizes as a thank you for your time and effort.

We may also receive information about you when you use certain social media services.

Please note that some of this information is automatically collected without you voluntarily choosing to provide this information to us.

3. Cookies And Mobile Device Identifications

3.1 Cookies: When you visit our Site, we may place “cookies” (information stored by your browser) on your computer to recognize you and track information on the pages read by visitors. We do this to store your preferences, collect statistical data and track your use of our Service and in order to improve the content and offerings on our Site. Ad companies (including but not limited to Google and Facebook) may also place cookies on your computer to track your activities across various sites so that they can display targeted ads.

Cookies are widely used, and most web browsers are configured initially to accept cookies automatically. If you prefer not to accept cookies, you may adjust and configure your browser settings accordingly. However, if you turn off cookies, or refuse to accept a request to place a cookie, some features and services on the Service may not function properly.

3.2 Mobile Device Identifications: If you are using our Service on mobile, we may use mobile device identifications (the unique identifier assigned to a device by the manufacturer), instead of cookies, to recognize you. We may do this to store your preferences and track your use of the applications. Unlike cookies, device identifications cannot be deleted. Ad companies may use device identifications to track your use of the applications, track the number of ads displayed, and measure ad performance and display ads that are more relevant to you. Analytics companies may use device identifications to track information about usage of the applications.

4. Third Parties

HPL may also share your information with other companies and government authorities that we think may be of your interest or may be required otherwise either by law or in our complete discretion. What information we make available to other companies depends on the nature of our relationships with them. We generally require these other companies to keep our users’ information confidential, but cannot guarantee confidentiality.

Also, we may provide aggregate statistics about our customers, sales, browser type, operating system, internet, domain, demographic and profile data, traffic patterns, and related site information to reputable third parties. We may provide your information to our customer service agencies. We or our agents and sub-contractors may occasionally contact you including by post, email or telephone to tell you more about our products and services or to ask you for your feedback and comments on our products and services.

We may provide links to third party websites. This Privacy Policy does not apply to any information you may provide while on such third party websites. We do not endorse the contents, views or products of the linked sites and do not accept any responsibility for use of the linked sites. We encourage you to carefully read the privacy policies on those third party websites before providing any of your information on such sites.

5. Social Media

HPL uses social media to promote our business partners’ properties and to promote, improve and facilitate our own services.

We also use social media by maintaining accounts on several social media sites and by offering social apps. These social media services may allow you to share information with us. When you register

with a social media app, you may be informed which information will be shared with us. The information you choose to share with us may include the basic information that's already available in your social media profile, email address, status updates and your friends list. This information is necessary to create a unique user experience either in the app itself or on our Site. It facilitates things like personalizing our website to suit your needs, connecting you with your friends on eateries and analyzing and enhancing our Services.

We may also enable you to sign in to the Site with your social media accounts. Your social media provider will be able to tell you more about how they use and process your data in such cases.

6. Legal Matters

HPL will deal with your personal data in compliance with the Pakistan's data protection laws. Please note this applies only to us, not to other companies or organizations websites to which we link. We may use or disclose user information in response;

- i. to a legal request, such by a law enforcing agency, court order, or government demand,
- ii. to comply with the law,
- iii. in connection with a threat of litigation,
- iv. to investigate or report illegal activity,
- v. to protect our legal rights, our customers, our Service or users of our Service, or,
- vi. to enforce our rights or defend claims. We may also transfer your information to another company in connection with a corporate restructuring, such as a sale or merger.

We may use personal data for the detection and prevention of fraud and other illegal or unwanted activities. We may need to contact you to comply or cooperate with a legal request. For this purpose, we will use the email address provided to us by you. All communications sent by HPL at such email address shall be deemed to have been communicated to you.

7. Children

HPL' Service is not intended for use by children under the age of18. We do not knowingly allow children under the age of18 to register for any Service, and we do not knowingly collect any personally identifiable information from children under the age of18. If you become aware that a child has provided us with personal information without parental consent, please contact us at customercare@humanetek.com. If we become aware that a child under18 has provided us with personal information without parental consent, we take steps to remove such information and terminate the child's account.

8. Job Applicants

If your information is submitted to us through our Site when applying for a position with our company, the information will be used to consider your application. We may retain your information for any period of time. This information may be shared with other companies for the purpose of evaluating your qualifications for the particular position or other available positions, as well as with third-party service providers retained by us to collect, maintain and analyze candidate submissions for job postings.

9. Security

HPL uses business systems and procedures to protect and safeguard the personal information you give us. We also use security procedures and technical and physical restrictions for accessing and using the personal information on our servers.

Your banking details, such as without limitation credit card and/or debit card details, (if needed as part of the reservation process) are stored for a maximum of one week. After that, your banking data will be either permanently deleted from our systems or will remain hashed in our system for fraud detection purposes. This is unless you have chosen to store your banking details in your personal account.

10. Data Retention and Account Termination

You can close your account. We may remove your public posts (if any) from view and/or dissociate them from your account profile, but we may retain information about you for the purposes authorized under this Privacy Policy unless prohibited by law. For example, we may retain information to prevent, investigate, or identify possible wrongdoing in connection with the Service or to comply with legal obligations.

11. Unsubscribe

If, at any time, you feel that you would rather not receive any information sent to you by HPL, please send an e-mail to customercare@humanetek.com

12. Dispute Resolution

If you believe that HPL has not adhered to this Privacy Policy you may contact us online by emailing to customercare@humanetek.com.

13. Jurisdiction

Because the Internet infrastructure is global, the information we obtain from or about you may be stored in Pakistan and our other various servers located across the globe and transferred outside to countries that do not have similar data protection laws. Each location may provide for different data protection laws than the country in which you reside. If you have any questions relating to your personal data, please write to us on at customercare@humanetek.com

14. Disclaimer

WE TAKE PRECAUTIONS WITH CUSTOMER INFORMATION AND PERSONAL DATA, WE DO NOT ACCEPT RESPONSIBILITY FOR ANY PERSONAL INJURY, DEATH, LOSS OR DAMAGE RESULTING FROM ANY SECURITY BREACHES THAT MAY OCCUR.

NO METHOD OF TRANSMISSION OVER THE INTERNET OR VIA MOBILE DEVICE, OR METHOD OF ELECTRONIC STORAGE, IS SECURE. THEREFORE, WHILE WE STRIVE TO USE COMMERCIALY ACCEPTABLE MEANS TO PROTECT YOUR PERSONAL INFORMATION, WE CANNOT GUARANTEE ITS ABSOLUTE SECURITY.